

WEATHER

73°F / 56°F

Mostly Cloudy



WEEKLY LINEUP TOPIC

OUR VALUES: ENVISIONING THE FUTURE



When you think of a way a customer service agent can placate a frustrated customer and improve the relationship, what is the first thing that comes to mind? Click [here](#) to read more of Blake Morgan's "A Strategic Approach to Surprise and Delight".

Today at MSU

MSU's Student Success Initiative Wins Innovation Award! Click [here](#) to read more!



Woofers Walk 5K



Little Cooper looks up with a resident during the Woofers Walk and 5K. Click [here](#) to read about how these pups are making a difference.

IS DAILY EVENTS

Merchant Link P2PE

IS Conference Room 100C
8:30am-9:30am

CMG/OPS

IS Conference Room 100C
10:00am-11:00am

TD - ARF

IS Conference Room 100C
11:00am-11:30am

Team Dynamix & IST Team

IS Training Room 115
11:00am-12:00pm

Conferences Website Content

IS CS Conference Room
1:00pm-2:00pm

UltraTime Level I

IS Training Room 115
1:30pm-4:00pm

RHS Web Strategy 2.0

IS CS Conference Room
2:00pm-3:00pm

RHS Leadership Presentation Practice

IS CS Conference Room
3:00pm-4:00pm